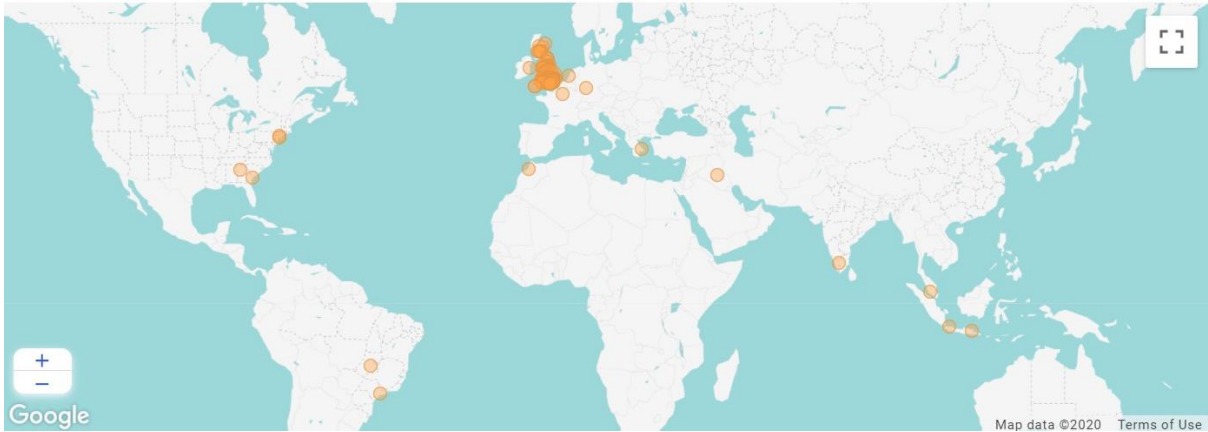


## Innovations in COVID-19 Patient Pathway Webinar 23<sup>rd</sup> September 2020

### Evaluation Report

#### Logistics

300 people registered via Eventbrite, maximum capacity for event. Effective advertising campaign via Oxford AHSN Twitter, newsletters & website; direct emails to selected networks; Q Community event page and relevant special interest groups; FutureNHS National Deterioration platform; AHSN network website and newsletters. Small increase in registrations each time. Majority from UK with a handful across the globe. Advertising started beginning of August.



120 attended the live event, excluding speakers and AHSN support staff.

System used = Zoom. Only 4 people reported problems in accessing:

1 contacted the generic AHSN email box

1 contacted the generic Patient Safety generic email box

1 fed back via the post event survey that their organisation did not support so limited functionality

1 fed back directly to Jo Murray via email that they had no sound

Some minor challenges during the webinar with sharing slides. These have been edited out of the shared version

**Learning** – offer option of registering to receive recording

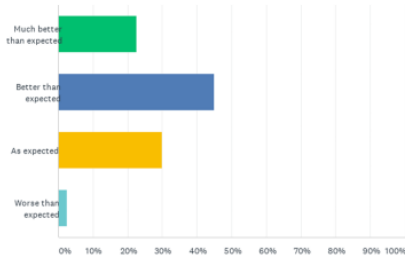
**Learning** – Zoom is a useful platform for large presentations for majority of attendees. It may be blocked by some organisations, so Teams is alternative option for potentially improving staff access during working hours.

#### Post event survey

40 attendees completed the survey (33% of attendees); some the evening of the event and some the following morning. On average this took 1minute 38 seconds to complete. Logic was used to direct respondents to relevant question (see Appendix 1). Overall positive feedback, with majority finding webinar experience better or much better than expected. 100% of those that already run a virtual ward found the webinar useful. All applicable attendees were more than likely or about the same when asked if they would now be setting up a virtual ward service. Plenty of questions and answers during the session, including in chat, and links shared (see Appendix 2).

**Q1: 1. Overall how was your experience of the webinar?**

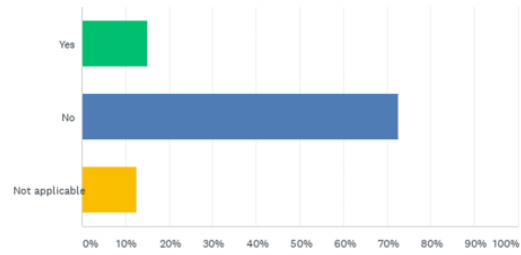
Answered: 40 Skipped: 0



Powered by SurveyMonkey

**Q2: 2. Do you already work in a Covid virtual ward service?**

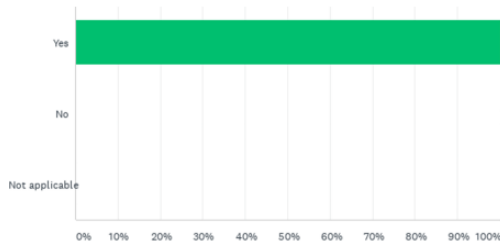
Answered: 40 Skipped: 0



Powered by SurveyMonkey

**Q3: Has the webinar helped you to improve your virtual ward service**

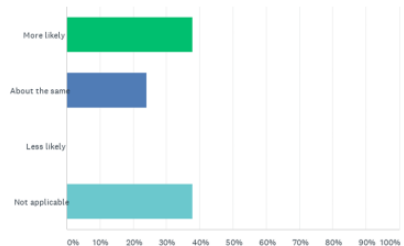
Answered: 6 Skipped: 34



Powered by SurveyMonkey

**Q4: Following the webinar how likely are you to set up a Covid virtual ward service**

Answered: 29 Skipped: 11



Powered by SurveyMonkey

**Q5: What went well in the webinar?** Free-text responses with the following themes:

talks sessions time shared informative kept presentations really  
 speakers excellent speakers Good Excellent well  
 Interesting cases chairing presenters

**Q6: What could be even better in the webinar (include topics for future webinars)?**

Response – grouped where similar theme	Action to be taken
Consider the use of interactive polls, recognising the time challenges with this.	We will explore this as we develop our webinar skills
Include speakers from other professions such as nursing.	Added to list for future webinar sessions
Practical application – who does what, when and how. What are the bumps in the road to look out for? Who are the key people to get on board?	A “how to guide” and toolkit is being developed and the FutureNHS forum and biweekly community of practice is an excellent opportunity for this level of information. Added to list for future webinar sessions
Current evidence review	This is an emerging area and the pilot sites are being evaluated. Reports are due out in the coming weeks and will be shared widely
Some slides too busy and too much information – some speakers a bit rushed	Seek permission to share slides post webinar together with the video recording for attendees to digest
Some technical issues with slide sharing	Edit out of recorded version.
Patients’ needs and emotional well-being during time of adversity	Added to list for future webinar sessions
Follow-up of post-acute COVID and restarting services such as spirometry in primary care	Added to list for future webinar sessions
Helpful to have a protocol for dealing with febrile/coughing patients of all ages including children	Added to list for future webinar sessions
More topics based on preventing HCAs including Covid-19	Added to list for future webinar sessions

**Appendix 1 - Covid 19 Patient Pathway webinar Evaluation 23<sup>rd</sup> Sept Survey Monkey Questions**

1. Overall how was your experience of the webinar? *(select from 4 options)*

Much better than expected   Better than expected   As expected   Worse than expected

2. Do you already work in a Covid virtual ward service? *(select from 3 options – logic direct to relevant subsequent question)*

Yes *(go to qu 3)*   not yet *(go to qu 4)*   not applicable *(go to qu 5)*

3. Has the webinar helped you to improve your virtual ward service *(select from 3 options the go to Qu 4)*

Yes   no   not applicable

4. Following the webinar how likely are you to set up a virtual ward service *(select from 4 options the go to Qu 4)*

More likely   about the same   less likely   not applicable

4. What went well? *(free text box)*

5. Even better if (include topics for future webinars) *(free text box)*

**Appendix 2 – Useful Links shared during webinar**

- Further support available through FuturesNHS National Deterioration Forum. Teams sharing and discussing practical ideas, challenges and resources as well as a bi-weekly learning network facilitated by the AHSN network. <https://future.nhs.uk/NEWS2CN/view?objectId=21764720>  
If not already a member please request via [leonilde.yahyaoui1@nhs.net](mailto:leonilde.yahyaoui1@nhs.net)
- National guidance: <https://www.england.nhs.uk/coronavirus/publication/pulse-oximetry-to-detect-early-deterioration-of-patients-with-covid-19-in-primary-and-community-care-settings/>
- Many / most oximeters you buy are pretty good in the 90%+ range (they may be less accurate below 90), but don't use \*smartphones\* as oximeters <https://www.cebm.net/covid-19/question-should-smartphone-apps-be-used-as-oximeters-answer-no/>
- Triage into Community for Covid-19 patients pathway: <https://ticc19.com/>
- Rapid systematic review of exertion tests for hypoxia <https://www.cebm.net/covid-19/what-is-the-efficacy-and-safety-of-rapid-exercise-tests-for-exertional-desaturation-in-covid-19/>
- Returning Sats probes info on TICC-19 website <https://ticc19.com/returning-and-reusing-sats-probes/>
- More on our regional deterioration work here: <https://www.patientsafetyoxford.org/clinical-safety-programmes/sepsis/>
- Webinar recording will be shared here: <https://bit.ly/3ayKN2E>