Patient Experience Oversight Group - Thames Valley and Milton Keynes

No decision about me, without me

Wed 2\textsuperscript{nd} May 9:30 – 11:30
Oxford Academic Health Science Network

AGENDA

\textbf{Attending}

Minoo Irani (MI), Chair \hspace{1cm} Berkshire Healthcare NHS Foundation Trust
Sian Rees (SR) \hspace{1cm} Oxford Academic Health Science Network
Mildred Foster (MF) \hspace{1cm} Oxford Academic Health Science Network
Corrine Yates (CY) \hspace{1cm} NHS England
Karen Owen (KO) \hspace{1cm} Lay participant - Berkshire Healthcare NHS FT
Karen Swaffield \hspace{1cm} Lay partner
Rosalind Pearce (RP) \hspace{1cm} Oxfordshire Healthwatch

\textbf{Apologies}

Jo Atkins \hspace{1cm} Buckinghamshire Healthcare NHS Trust
Anthony Banton \hspace{1cm} Buckinghamshire Healthcare NHS Trust
Gayle Rossiter \hspace{1cm} NHS England South
Emma Robinson \hspace{1cm} NHS England South Central
Pauline Brown \hspace{1cm} Health Education England Thames Valley
Douglas Findlay \hspace{1cm} Lay partner Oxford AHSN
Mandeep Kaur-Sira \hspace{1cm} Reading Healthwatch

Action notes 2 May meeting and actions arising

\textbf{Broad picture of Sustainability Transformation Partnership (STP) in Thames Valley region}

See attached presentation from Corrine Yates

\textbf{PPI Recording Impact tool}

SR presented the latest version of a tool developed to prompt users (healthcare professionals, researchers and the public) to record their Patient and Public Involvement activities as a first step to measure impact. The tool will be web based.

\textbf{Action}: SR will send latest version to the group
**Review of the Oversight Group function – results from survey**

SR presented a historic description of the group to date and presented the survey results.

The group concluded there is need for more clarity about the Oversight Group function and its influence in the system if at all. In future the Group should report to the AHNS board.

**Actions** – MI and SR will visit stakeholders in TV region to promote group’s work. SR will ask for a slot at the next AHSN board meeting.

---

**AHSN new Lay Partners and Lay Associates**

The AHSN appointed three new lay partners:
- Alison Provins – Patient Experience Operational Group and Patient Safety Collaborative Oversight group
- David Timberlake and David Cooper – Informatics Oversight Group

**Lay Associates** work with the AHSN on specific projects when necessary by mutual agreement. Larry Gardiner and Adrian Barker were appointed AHSN Lay Associates.

---

**Brief report from Oxfordshire Healthwatch**

RP gave a report of Oxfordshire Healthwatch activities. They produce reports and recommendations to influence positive changes in local health and social care services. Every three months they visit specific localities for 2-3 weeks and talk to as many people and community groups as possible. The information collected is written into a report which is sent to local authorities, commissioners, local hospitals etc.

Reports, local relevant information and feedback from people can be found in their newly developed website [https://healthwatchoxfordshire.co.uk/](https://healthwatchoxfordshire.co.uk/)

---

**AOB**

**all**