### Patient Experience Oversight Group - Thames Valley and Milton Keynes

*No decision about me, without me*

Tuesday 16 January 2018
Oxford Academic Health Science Network

<table>
<thead>
<tr>
<th>Item</th>
<th>Action</th>
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<tbody>
<tr>
<td><strong>Attending:</strong></td>
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<tr>
<td>Minoo Irani (MI), Chair Berkshire Healthcare NHS Foundation Trust</td>
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<td>Kanika Lang (KL) Healthwatch Oxfordshire</td>
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<td>Sian Rees (SR) Oxford Academic Health Science Network</td>
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<td>Mildred Foster (MF) Oxford Academic Health Science Network</td>
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<td>Mandeep Kaur Sira (MK) Healthwatch Reading</td>
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<td>Douglas Findlay (DF) Lay Partner</td>
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<td>Joanna Atkins (JA) Buckinghamshire Healthcare NHS Trust</td>
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<td>Karen Swaffield (KS) Lay Partner</td>
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<td>Emma Robinson (ER) NHS England</td>
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<td>Karen Maskell (KM) Lay Partner</td>
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<td>Simon Denegri (SD) National Institute of Health Research</td>
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<td>Pauline Brown (PB) Health Education England</td>
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<td>Ronda Riachi (RR) Health Education England</td>
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<td>Corrine Yates Buckinghamshire, Oxfordshire and Berkshire STP</td>
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<td><strong>Apologies:</strong></td>
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<td>Tina White (TW) Frimley STP</td>
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<td>Gayle Rossiter (GR) NHS England</td>
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**Action notes 5 Oct meeting and actions arising**

- Amendment to meeting notes: Karen Maskell apologies to be noted
  - ER
- Communications plan to be brought to the next meeting. Look at how the Regional communications team can support this group, including Recruitment for Leading Together Programme (Learning Disability).
  - GR
- PPI Training workshops. Further details to be circulated with the notes from this meeting.
  - ER
- Local Authority Representation: Karen Maskell to ask Lisa McNally to be a member.
  - KM

**Patients and the Public in Research – Simon Denegri**

Important year for NIHR and Public Engagement, there will be a strategy refresh in the spring. NIHR academy launching in the autumn. NIHR digital strategy published soon.

**Future of Health**

Exhibition last summer focussing on what needed to change for Health and
4 areas where we will see development:
- Setting standards for PPI, measures and self assessment.
- Impact.
- Data – digital.
- Feedback and listening to patient groups.

NIHR partnerships and relationship with Healthwatch England
Many parts to NIHR, strategy refresh to present a single face and coordinated approach
Ask to work with and support partners locally. Involve has a mission to continue to support and continue those networks.
Local Research contact – SD to send SR contact details.
Meeting in the near future for NIHR and Healthwatch England.

Local priority setting – opportunity for work with NIHR. SR to action.

### Health Education England
See attached slides

[WS - external presentation.pptx](WS - external presentation.pptx)

Facing the Facts, Shaping the Future: A draft health and care workforce strategy for England to 2027.
Consultation closes 23 March. SR to develop a response on the Oversight Groups behalf. Circulate via email.
[https://consultation.hee.nhs.uk/](https://consultation.hee.nhs.uk/)

### NHS England programmes update
See attached slides


### HealthMakers update
See attached slides

[TVPEO HealthMakers Presentation.pptx](TVPEO HealthMakers Presentation.pptx)

### Patient Experience Oversight Group – review of the Group’s function
Established this group in April 2016 initially to oversee the strategic direction of the joint patient experience strategy of the Oxford AHSN and local NHS England team.
The Operational Group looks at day to day running of programmes and information exchange for those who have function of PPI within Thames Valley.

SR to draft a survey for members to respond to: What do the members get out of it? Survey? 4-5 questions, has it worked? In what way has it worked? What our members are doing? Their work? How has this group contributed? Results of the survey to be brought to the next meeting.

Review of effectiveness of the work we have done? This is difficult to show, could be something that we include in future of the group.

Any other Business
Members thought it would be beneficial to see a presentation that demonstrates what PPI is happening across the patch.

ER to invite Corrine to the next meeting to provide a broad regional picture of ACS/STP.

Invitation to the CLAHRC. SR to draft letter from GF and MI.

HEE Patient Advisory Forum. Lay reps in Deanery. Talk at a future meeting. SR to get details from Pauline.

Future Meeting Dates:
Wednesday 2nd May 9:30 - 12:00
Wednesday 3rd Oct 9:30 - 12:00
Wednesday 16th Jan 2019 9:30 - 12:00

All at the Oxford AHSN offices