

# Introduction to Genie

# What is Genie?

- Genie stands for ‘Generating Engagement in Network Involvement’
- Genie is an on-line tool which helps to create a picture of a person’s network of support. It enables people to identify and engage with things they enjoy doing the most by linking them with community resources in their local area
- Genie works best as a facilitated tool

# Systems of support

GPs  
Nurses  
Community matrons  
Psychiatrists  
Podiatrists  
Pharmacists  
Diabetologists  
Rheumatologists  
Cardiologists  
Neurologists  
Physiotherapists

**Health professionals**

**Non-health professionals with health related and health relevant functions**

Health trainers  
Social prescribers  
Traditional healers  
Faith healers  
Spiritualists  
Herbalists  
Social workers  
Legal agents (police, lawyers)  
Religious or spiritual leaders  
Supervisors (bosses, teachers)  
Community wardens

**People with LTCs**

**Voluntary and community groups with health related and health relevant functions**

**Personal communities**

Support groups  
Lunch/Tea clubs  
Internet-based discussion groups  
Religious groups  
Ethnic groups  
Sports groups  
Other social groups

Spouse/Partner  
Children  
Grandchildren  
Parents  
Siblings  
Other relatives  
Friends  
Pets  
Neighbours  
Colleagues  
Classmates  
Acquaintances

Knit and Natter group



A guided process



Walking group

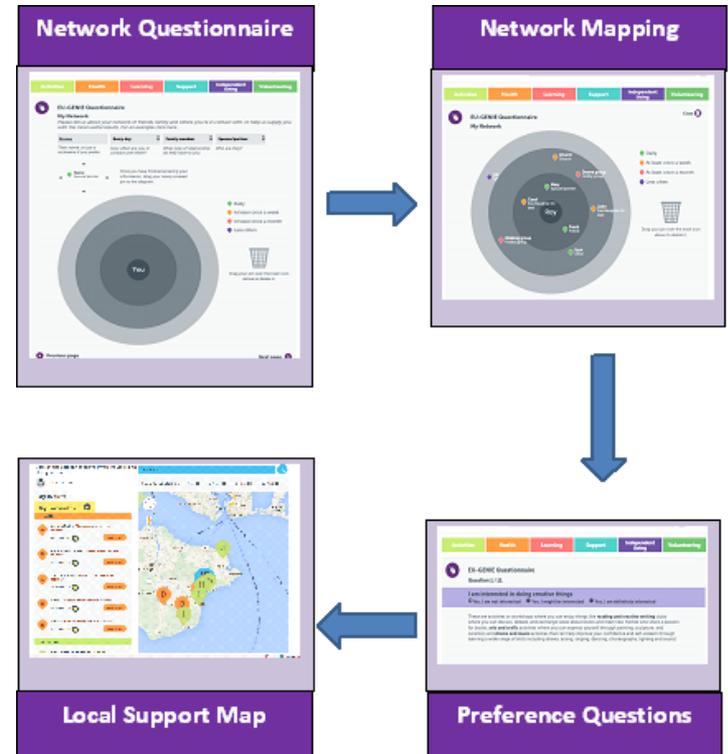


Community choir

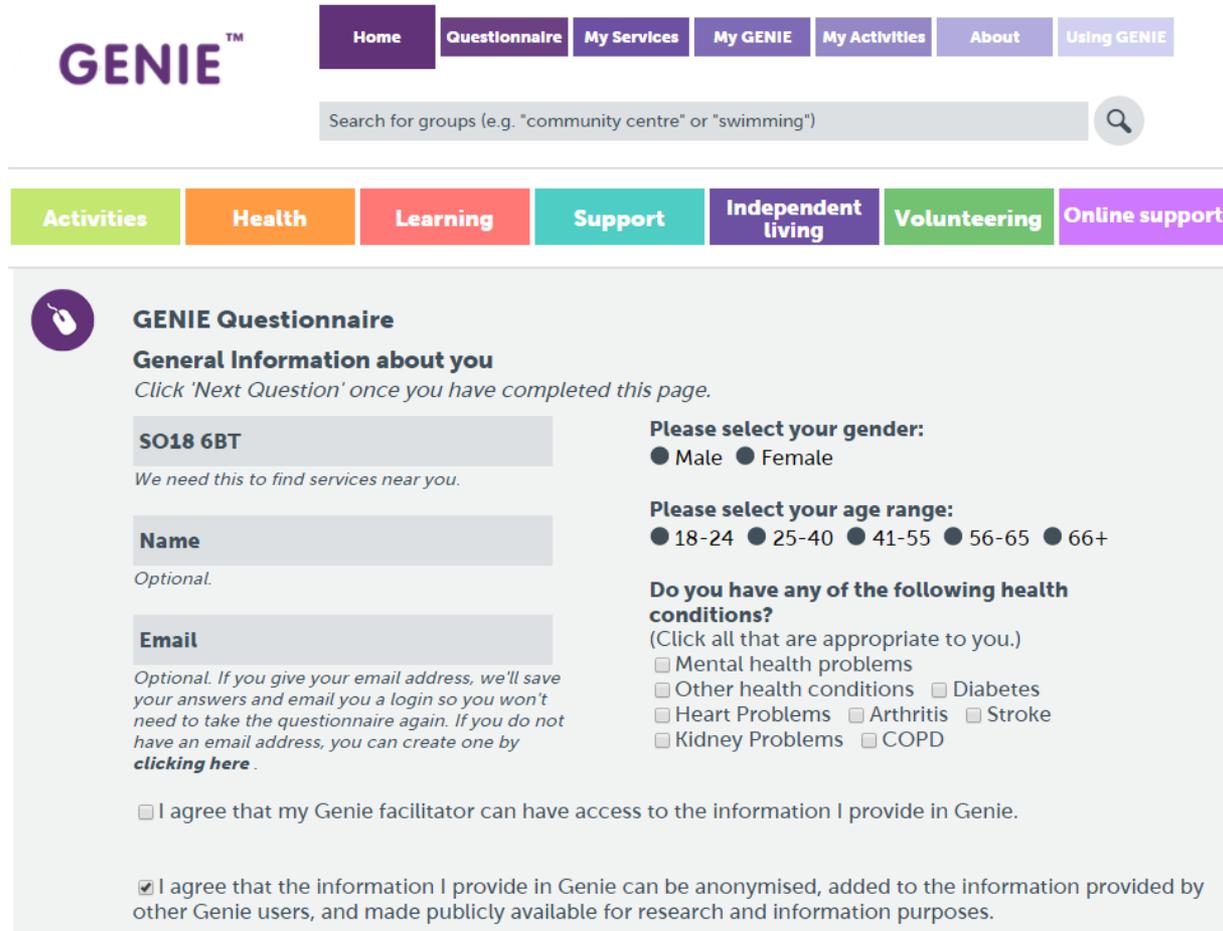
# Overview of GENIE

A facilitated process:

1. Map personal community (network) in circle diagram
2. Complete on-line preference questionnaire
3. Match preferences, links to database and Google map of local activities and resources



# Background information



**GENIE™**

Home Questionnaire My Services My GENIE My Activities About Using GENIE

Search for groups (e.g. "community centre" or "swimming")

Activities Health Learning Support Independent living Volunteering Online support

**GENIE Questionnaire**

**General Information about you**

Click 'Next Question' once you have completed this page.

**SO18 6BT**  
*We need this to find services near you.*

**Name**  
*Optional.*

**Email**  
*Optional. If you give your email address, we'll save your answers and email you a login so you won't need to take the questionnaire again. If you do not have an email address, you can create one by [clicking here](#).*

**Please select your gender:**  
 Male  Female

**Please select your age range:**  
 18-24  25-40  41-55  56-65  66+

**Do you have any of the following health conditions?**  
 (Click all that are appropriate to you.)  
 Mental health problems  
 Other health conditions  Diabetes  
 Heart Problems  Arthritis  Stroke  
 Kidney Problems  COPD

I agree that my Genie facilitator can have access to the information I provide in Genie.

I agree that the information I provide in Genie can be anonymised, added to the information provided by other Genie users, and made publicly available for research and information purposes.

# Network Mapping

**GENIE Questionnaire**

**My Network**  
Please tell us about your network of friends, family and others you're in contact with, to help us supply you with the most useful results. For an example click here .

At least once a month
Friend
Other

Their name, or just a nickname if you prefer.
 How often are you in contact with them?
 What type of relationship do they have to you
 Who are they?

**Friends**

Once you have finished entering your information, drag your newly created pin to the diagram.

- Green circle: Daily
- Orange circle: At least once a week
- Red circle: At least once a month
- Purple circle: Less often

Drag your pin over the trash icon above to delete it.

Provides a visual map of network support

Explores everyday relationships and how these are important

Starting point for discussion for extending support or contact

Can map changes over time

If I was struggling, which one would I talk to? It would be my daughter, the first port of call. ....The GP wouldn't...to them I'm just another figure aren't I?

The Minister comes around occasionally. And if I needed help I think I could get it from there.

We cut out all the processed food and my wife does a lot

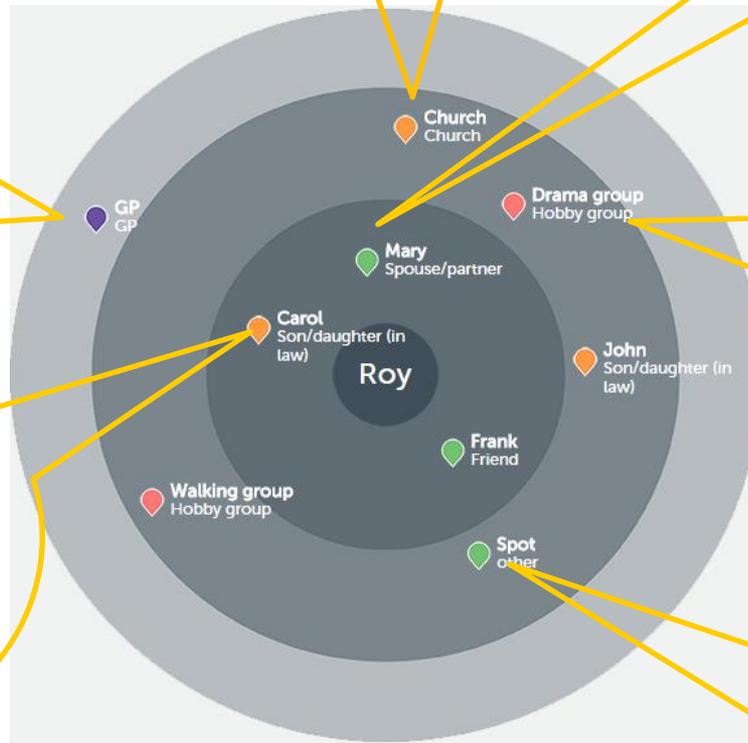
you feel that you're a burden, there's a tendency to snap at your family, and I find when we're going to the group I switched off from all this and I'm going and have a bit of a laugh and fun, and yesterday we had a chap coming and singing folk songs and, your mind's taken off

I walk the dog, I mean that's like 3 miles a day 'cos I wouldn't be walking three miles without the dog (laughs) I mean without the dog the exercise would be probably drastically cut.

I was told off by one nurse and threatened with injections if I didn't pull myself together

Then any appointments I've got at the hospital she checks my correspondence. She works in finance so any forms want filling in she will do that for me.

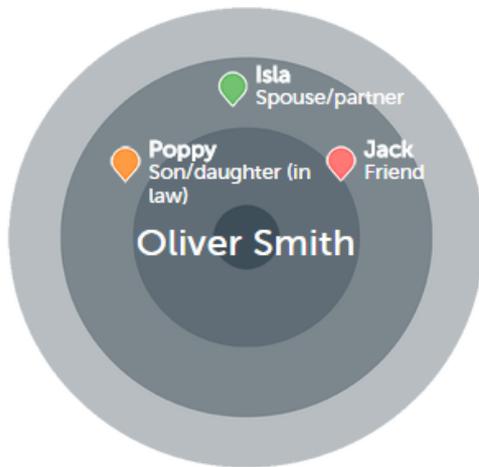
When we go out in a taxi I have to make sure they send if it's the minibus the one that's got 3 steps that go up because there's no way I can get up that other one so I have to explain but I don't now because they know – I'm lucky because I only use a certain company and if I'm going he says is it for you and I say yes and he'll say OK and he knows, he said we've got you on file for a long time.



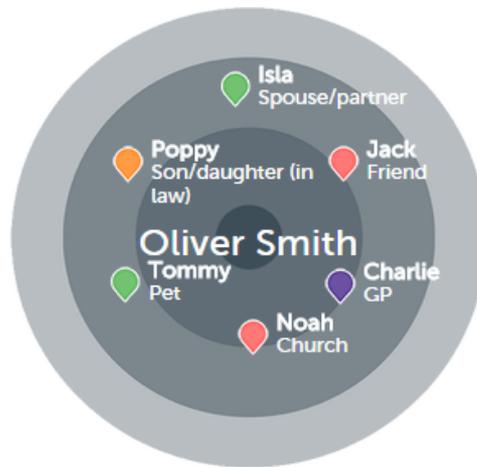
# Mapping network changes



## Hello Oliver Smith



Time 1



Time 2

### My Network — Family & Friend Supported

People with a **family and friend supported** network are in contact with both friends and family members, but the contact may be infrequent. They are able to rely on some support from family and friends, but access to such support is not always available and could meet only some of the person's health and practical support needs.

#### In your network

There are 6 network members. This includes 2 family members, 2 friends, 1 group and 1 health professional

# Preference questionnaire



**GENIE™**

Home Questionnaire My Services My GENIE Activities Overview About Using GENIE

Search for groups (e.g. "community centre" or "swimming")

Activities Health Learning Support Independent living Volunteering Online support

**GENIE Questionnaire**

Question 2 / 13

**I would like to know more about social activities**

No, I am not interested  Yes, I might be interested  Yes, I am definitely interested

**I am interested in the following things**

Social clubs

**My network members who may be relevant (please tick as appropriate)**

Dr Ross:  Social clubs

Pete:  Social clubs

Tom:  Social clubs

Library:  Social clubs

Mobility walker:  Social clubs

Jill:  Social clubs

Spot:  Social clubs

Lucy:  Social clubs

Sue:  Social clubs

**John:**  Social clubs

**Diabetes Support Group:**  Social clubs

**Steve & Val:**  Social clubs

Social clubs may be linked to sports or cultural activities. Examples could include activities that you can enjoy with other people such as friendship groups, coffee mornings or church groups. Find one that is comfortable for you.

Previous page Next page

Activities or services they may be interested in

Tailor choices by preference and enjoyment

People who may be able to support them

Network members as buddies

Change contrast Change Type Size

Email Password Log In

Forgotten your Password?

Change Language

GENIE™

- Home
- Questionnaire
- My Services
- My GENIE
- My Activities
- About
- Using GENIE

Search for groups (e.g. "community centre" or "swimming")

- Activities
- Health
- Learning
- Support
- Independent living
- Volunteering
- Online support



GENIE Questionnaire

Please select your 3 most important interests

- Social clubs
- Drama and music
- Daily life and coping
- Treatment and monitoring
- Weight management
- Food and recipes
- Help with finding someone friendly



Preference selection of top 3 most important categories

To identify most relevant support and reduce the complexities of information overload

Previous page

Submit

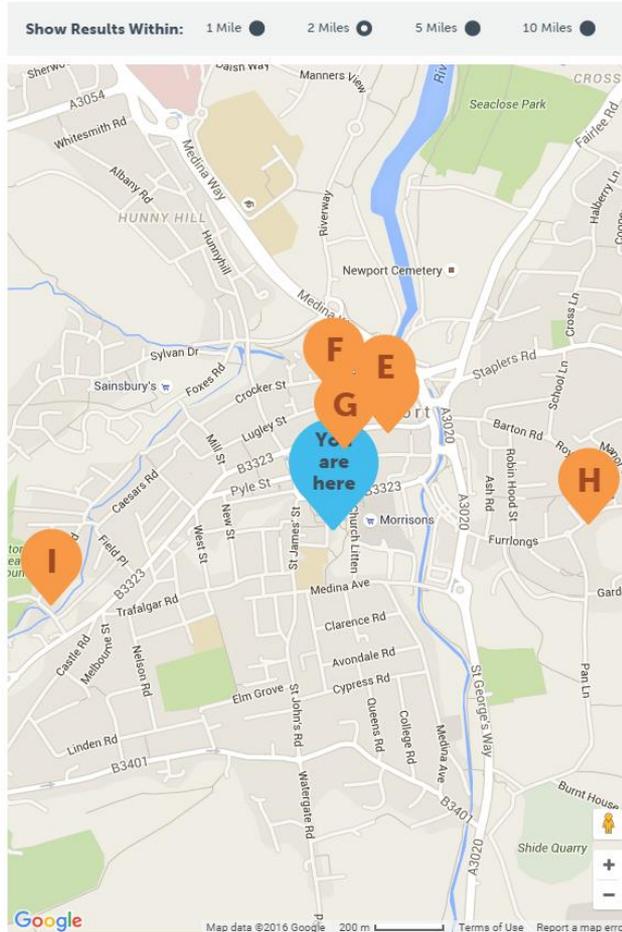
# Findings

- My Top Results
- Weight management
- Fitness and exercise classes
- Swimming
- Walking and outdoor activities
- Social clubs
- Financial and benefits advice
- Volunteering opportunities
- Diabetes
- COPD

Print Your results

My Top Results My Favourites

- Health**
- A Pilates - Weight management**  
Favourite This ★ [Read More](#)  
♥ Jill + John + Tom like this
  - B Yoga - Weight management**  
Favourite This ★ [Read More](#)  
♥ Jill + John + Tom like this
  - C Yoga - General Yoga - Beginner/Intermediate - Weight management**  
Favourite This ★ [Read More](#)  
♥ Jill + John + Tom like this
  - D Yoga - Gentle and Therapeutic - Beginner/Intermediate - Weight management**  
Favourite This ★ [Read More](#)  
♥ Jill + John + Tom like this
  - E Petanque League IW - Weight management**  
Favourite This ★ [Read More](#)  
♥ Jill + John + Tom like this
  - F Fit 2 Relax - Fitness and exercise classes**  
Favourite This ★ [Read More](#)  
♥ John likes this



Present visual location on Google Map

List activities that match preferences

# Findings

[My Top Results](#)
[Weight management](#)
[Fitness and exercise classes](#)
[Swimming](#)
[Walking and outdoor activities](#)
[Social clubs](#)

[Financial and benefits advice](#)
[Volunteering opportunities](#)
[Diabetes](#)
[COPD](#)

Print Your results

**My Top Results** **My Favourites** ★

**Health**

**B** **Yoga - Gentle and Therapeutic-Beginner/Intermediate** - Weight management

*Favourite This* ★

**When?**  
Thurs: 10:00-11:30

**Where?**  
Unitarian Church, High Street, Newport, PO30 1SS  
[Street view](#)

**Contact**  
Tel: 01983 868 339  
Web:

**Info**  
Gentle and Therapeutic-Beginner/Intermediate

Call Vicky on 01983 868339 or 07766615401

**Video**

Back to all Results

Show Results Within: 1 Mile ● 2 Miles ● 5 Miles ● 10 Miles ●

Map data ©2016 Google 50 m

Produces details of chosen activities (where, when and who to contact)



Opportunity to discuss logistics of attending a new activity (making contact, accompanying network member, transport)

# Findings

- Activities
- Health
- Learning
- Support
- Independent living
- Volunteering

Click on the categories above if you would like to filter your search

Print Your results

### Activities

**Knit & Natter - Arts and crafts**  
*Favourite This*

**When?**  
 Weds 5.00 - 7pm

**Where?**  
 ,101 George Street, Ryde, PO33 2JE  
[Street view](#)

**Contact**  
**Tel:**  
**Web:** <https://youtu.be/IO7RFu4Y8Cs>

**Info**  
**Wed 5:00 PM 7 PM (Every four weeks - pick up dates in the library)**

**Ryde Library**  
 Come along to Knit and Natter! Suitable for all ages and abilities, this group takes place once a month on a Wednesday evening. This event is free and refreshments are provided. Please note, this is not a tuition group - bring your knitting and chat with others!  
**Indoors or Outdoors:** Indoors

**Event Type:** Miscellaneous  
**Intended Audience:** All  
**Disabled Facilities:** Toilets, Wheelchair Access  
**Charge:** Free of Charge

### Video

[Knit & Natter Ryde](#)  
[Groups own film](#)

[Snapshot](#)  
[Vimeo link](#)



po33

Show Results Within: 1 Mile  2 Miles  5 Miles  10 Miles

Map data ©2015 Google 200 m [Terms of Use](#) [Report a map error](#)

Can embed videos of community group within GENIE



# Online resources



- Activities
- Health
- Learning
- Support
- Independent living
- Volunteering
- Online support

This is for online resources.

Filter results by:

- All Online support
- Immediate access to written information
- Immediate access to audio information
- Immediate access to videos
- Immediate access to blogs
- Interactive support using online forums
- Interactive support using online courses
- Twitter
- Facebook
- Other online support

Includes online resources which facilitators can also use to guide discussions

Print Your results

- Health**
- A

**Calorie checker - Weight management**

*Favourite This*

Read More
- B

**Meal mixer - Diabetes**

*Favourite This*

Read More
- C

**Cooking tips - Weight management**

*Favourite This*

Read More
- D

**Meal planning tips - Weight management**

# Database Administrator View:

## List of Services

GENIE™

Log Out

### Tools

Service Quick-add

### Actions

List Users

New User

List Favourites

New Favourite

List Statements

New Statement

List Conditions

New Condition

List Responses

New Response

List Network Members

New Network Member

List Network Categories

New Network Category

List Network Types

New Network Type

List Services

New Service

Suspended Services

Emailed Services

List Categories

New Category

List Online Resources

New Online Resources

List Pages

### Services

Search

Id	Name	Town	Created	Modified †	Actions
1217	Gardeners Club Societies	Southampton	29.06.2017	29.06.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1216	Singing for Breathing	Eastleigh	29.06.2017	29.06.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1215	Breath Easy Hedge End	Eastleigh	29.06.2017	29.06.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1214	Breath Easy Central	Southampton	29.06.2017	29.06.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1213	Southampton Voluntary service	Southampton	29.06.2017	29.06.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1212	Burgess Road Library and community hub	Southampton	29.06.2017	29.06.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
27	Bank Street Writers and another	Bolton	20.05.2013	05.06.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1210	Bowman Court	Sholing	06.04.2017	06.04.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1209	Hart Court	Sholing	06.04.2017	06.04.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1208	Merryoak Community Centre	Merryoak	06.04.2017	06.04.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1207	Ritchie Court	Sholing	06.04.2017	06.04.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1206	Salvation Army	Sholing	06.04.2017	06.04.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1205	Sholing Community Centre	Sholing	06.04.2017	06.04.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1204	Pleasant view social club	Bitterne	06.04.2017	06.04.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1203	Totton District Three Score Club	Totton	06.04.2017	06.04.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1024	Basingstoke and Alton Cardiac Rehabilitation Charity Ltd		28.03.2017	30.03.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1025	Basingstoke and District Disability Forum		28.03.2017	30.03.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1026	Basingstoke Baptist Church - Friendship, Food and Faith		28.03.2017	30.03.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1027	Basingstoke Counselling Service		28.03.2017	30.03.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>
1028	Basingstoke First Point Service		28.03.2017	30.03.2017	<a href="#">View</a> <a href="#">Edit</a> <a href="#">Delete</a>

Page 1 of 20, showing 20 records out of 384 total, starting on record 1, ending on 20

< previous 1 2 3 4 5 6 7 8 9 next >

# Database Administrator View

## New service entry

GENIE™

Log Out

### Tools

Service Quick-add

### Actions

List Users

New User

List Favourites

New Favourite

List Statements

New Statement

List Conditions

New Condition

List Responses

New Response

List Network Members

New Network Member

List Network Categories

New Network Category

List Network Types

New Network Type

List Services

New Service

Suspended Services

Emailed Services

List Categories

New Category

List Online Resources

New Online Resources

List Pages

New Page

### Admin Edit Service

Disallow Champions from editing

Language

English

Name\*

Gardeners Club Societies

Contact Name

Colin Littler

Address 1

Bassett Green Court

Address 2

Bassett Green Village

Address 3

Town

Southampton

Postcode

SO16 3FH

Phone

023 80760824

Email

colin.littler@yahoo.co.uk

Url

Description



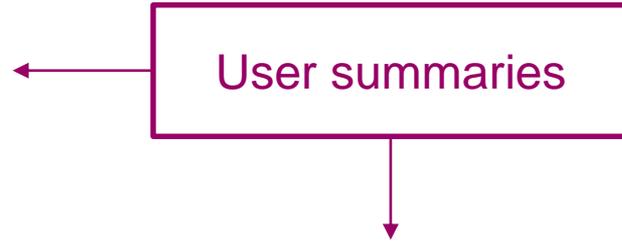
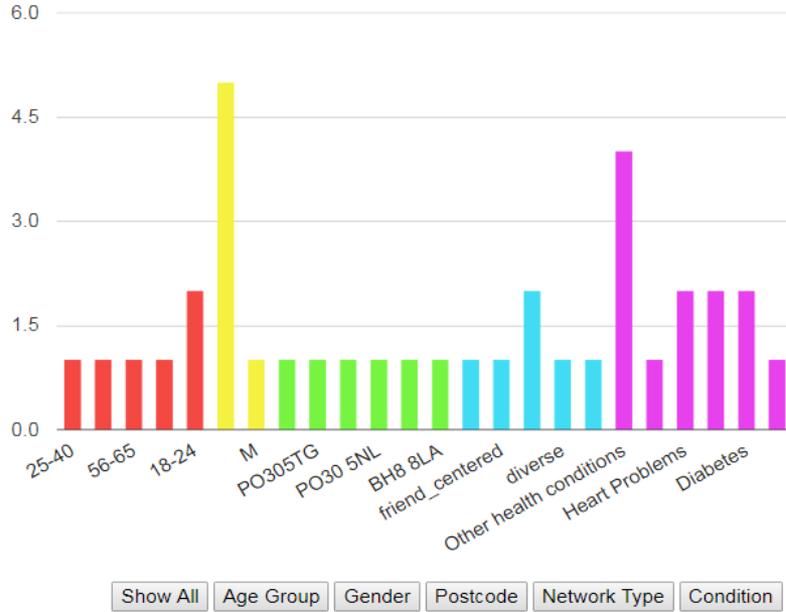
The Gardeners Club is a free to join online club for everyone with an interest in gardening and gardens.

Gardeners Club Societies is a new section of our website dedicated to supporting gardening societies across the United Kingdom.

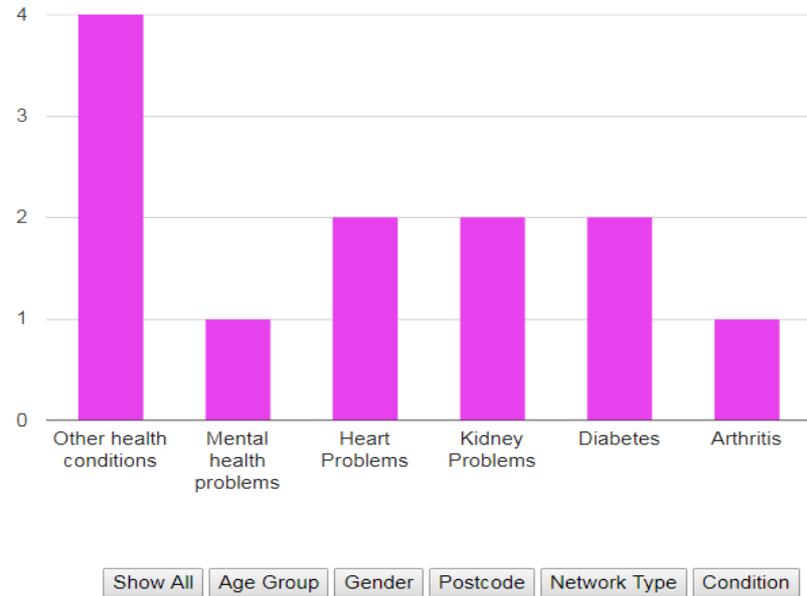
Since the Gardeners Club started in 2000, we have supported local clubs and societies by providing over 100 of them with a complementary website page, now following the update of The Gardeners Club website, we are delighted to be able to

# Facilitator view

Number of users by age group, gender, postcode, network type and health condition

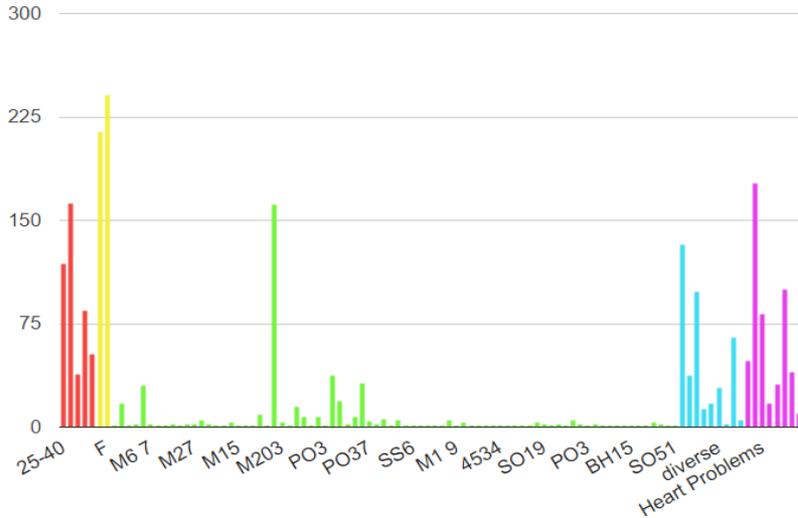


Number of users by conditions



# Commissioner view

Number of users by age group, gender, postcode, network type and health condition



Show All | Age Group | Gender | Postcode | Network Type | Condition

User and resource Use in local area

**Activities Overview**

Location:   Location:   [Remove](#)

[Add another location to compare](#)

Categories:  or search by keyword

**Number of services in each area**

Area	Number of Services
SO14	3
SO16	4

**Health**

- OTAGO - Saints to the Core (St Mary's Stadium) - Fitness and exercise classes** [Read More](#)
- Seated - Reminiscence (St Marys Stadium) - Fitness and exercise classes** [Read More](#)
- Seated - Reminiscence (Seafarers Centre) - Fitness and exercise classes**

# Questions and comments

**Thank you!**

<https://vimeo.com/206416358>