




Patient Experience Oversight Group -Thames Valley and Milton Keynes
No decision about me, without me

Thursday 5 October 14:00 – 16:30
 Premier House, Reading

Action Notes

Item	Action
<p>Attending: Minoos Irani (MI), Chair Berkshire Healthcare NHS Foundation Trust Mildred Foster (MF) Oxford Academic Health Science Network Tina White (TW) Frimley STP Martin Leaver (ML) Oxford Academic Health Science Network Gayle Rossiter (GR) NHS England Caroline Chipperfield (CC) Thames Valley and Wessex Leadership Academy Mandeep Kaur Sira (MK) Healthwatch Reading Douglas Findlay (DF) Lay Partner Emma McEwan (EM) Berkshire, Oxfordshire, Buckinghamshire STP Joanna Atkins (JA) Buckinghamshire Healthcare NHS Trust Karen Swaffield (KS) Lay Partner Emma Robinson (ER) NHS England</p> <p>Apologies: Jan Fowler NHS England Carolyn Morris Karen Maskell</p>	
<p>Outstanding Actions 23 April</p> <p>“No decision about me without me” Strategy Away Day. This is currently on hold due to the changes in NHS England. (From 1 September 2017 NHS England began a new way of working in the South, with the region dividing into two new regions: the South East and South West.) Bring forward action to next meeting.</p> <p>Communications Plan, to be actioned. GR and SR to schedule a time to catch up</p>	<p>SR / GR</p>
<p>Frimley Health STP Update See attached presentation from Tina White</p> <p> Tina WhiteSTP slide set.pptx</p>	

<p>Oxford AHSN – The Future See attached presentation from Martin Leaver</p>  <p>AHSN patient experience oversight</p> <p>Also, a useful link is the latest AHSN Quarterly report which includes some patient involvement case studies at the beginning: http://www.oxfordahsn.org/about-us/documents/quarterly-reports/</p> <p>Patient Safety Report: http://www.patientsafetyoxford.org/resources/</p>	
<p>No Decision About Me Without Me Strategy SR to invite Ruth Williams (Director of Nursing, Wessex) to be a member of this group to be the NHS England Nursing representative.</p>	SR
<p>Training Programme Update</p> <p>Leading Together Programme</p> <ul style="list-style-type: none"> • Leading Together Programme delivered across six sites this year. Got funding from Leadership Academy to develop further. • Discussions with a number of organisations to run a train the trainer approach. In the New Year hope to have a couple of organisations signed up. • An Advisory Board for the Learning Disability pilot has been established. Coproduction process has just started, including Julia Brown from The Performance Coach Health, My Life My Choice and Oxford Family Support Network. Second Advisory Group meeting in December, aim to start delivering the programme in the New Year. • Leading Together Programme Annual Graduates Event 23 November 14.00-16.30, Newbury Racecourse. <p>Workshops Half day workshops are currently being run. MF to circulate further details.</p> <p>Introductory Workshops – feedback has been really positive. 1.5 hours over lunchtime drop in session. Would be open to run them in other organisations.</p> <p>Full day Workshop 12 December, focussing on outcomes that matter to patients and the public.</p>	MF
<p>NHS England Programmes Update NHS England in the South is a pilot for collaborate working with NHS Improvement. Evaluated on quarterly basis. Jennifer Howells is the Regional Director for South West and Anne Eden is the Regional Director for South East (where Thames Valley will sit). GR to circulate a map demonstrating split.</p>	GR

<p>Healthwatch Intelligence Report Thames Valley has eight Healthwatch. None are commissioned to work as one joint network. Still a lot of localism involved with campaigning and how they are commissioned. MS here as a Healthwatch representative and will feed back to her counterparts across Thames Valley.</p> <p>Healthwatch Reading update, working on projects including:</p> <ul style="list-style-type: none"> • Primary Care • End of Life Care • Homelessness (see report) <p> HomelessreportFinal HealthwatchReading.</p>	
<p>Any Other Business SR to invite Simon Denegri, Chair of Involve to next meeting for a PPI focus. SR – LTP Graduates Annual Get-Together the invitation is open to all members</p> <p>Local Government representation is needed for future meetings. ER to approach Tina White.</p> <p>Next meeting – Tuesday 16 January 2018 09.30-12.00. ER check room availability</p>	<p>SR</p> <p>ER</p> <p>ER</p>