

Oxfordshire RCP Integration Project

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Integrated Care – Kings Fund

- * “Integrated care means different things to different people. At its heart, it can be defined as an approach that seeks to improve the quality of care for individual patients, service users and carers by ensuring that services are well co-ordinated around their needs. To achieve integrated care, those involved with planning and providing services must impose the user’s perspective as the organising principle of service delivery”*

Future Hospitals Commission



Future hospital: Caring for medical patients

A report from the Future Hospital Commission
to the Royal College of Physicians
September 2013

RCP Future Hospitals Project

- * “Care, treatment and support services need to be delivered in a range of ways, across a range of settings and by a range of professionals, all working in collaboration. It is clear that all parts of the health and social care system, and the professionals that populate it, have a crucial role to play in developing and implementing changes that improve patient care and meet the needs of communities.”

Integrated Diabetes Services

- * A recognition that with changing demographics the model of service needs to change – “not just doing the same thing in a slightly different way”
- * Team within Oxfordshire, led from the CCG, aiming to develop an integrated diabetes service within Oxfordshire
- * 2 Consultants within OCDEM (Dr Rustam Rea and Dr Garry Tan) have previous experience of this from Derbyshire

Integrated Diabetes Care

- * A number of successful examples from around the country
 - * Derby
 - * Portsmouth
 - * West Berkshire
- * Local solutions
- * Useful Case Studies (RCP, Diabetes UK, Kings Fund)
- * How to generalise the learning?

The Project

- * Research Fellow to be appointed, funding from RCP with contribution to project from AHSN
- * To conduct qualitative, observational and quantitative research during the development and implementation of the integrated diabetes service in Oxfordshire
- * What are the key features of, and barriers to, developing an integrated service?

Evaluation

- * Effects of change in service on service users, processes and professionals
- * Impact on population level clinical outcomes
- * Implications of new service on training needs for healthcare professionals (including new specialist trainees)

Translation

- * Develop a toolkit which can be used to develop and implement sustainable integrated services in different locations, and across different long-term conditions
- * Include guidance for commissioners and policy-makers
- * Contribute to turning the ideals of the Future Hospital Report into meaningful clinical services

AHSN Funding

- * Aware that integrated diabetes services are being developed across the Thames Valley
- * Berkshire West in the vanguard, Buckinghamshire also making progress
- * Use learning, in conjunction with close evaluation of whole process in Oxfordshire, to help understand the key features which are required for all successful, sustainable integrated care models

Thanks for your attention
Any questions?